



EMBASSY OF GREECE  
WARSAW

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Warsaw, 08 October 2025  
Ref. Num. 085/ 847

TO:  
Teleradiomechanika Cezary Drozdowicz  
Ul.Krucza 17/25,00-525 Warszawa  
email: [w1.cezar@wp.pl](mailto:w1.cezar@wp.pl)

**Subject: “Invitation to submit an offer for the supply and installation of the call center of the Embassy of Greece”**

The Embassy of Greece in Warsaw, having in mind the provisions of the Greek Law 4412/2016 as amended and in force, intends to proceed to with the direct award and signature of a contract for the supply and installation of the call center of the Embassy. Therefore, the Embassy invites the above-mentioned interested party to submit a relevant offer, which will meet the following specifications:

**A) Offer specifications**

The final value of the offer including VAT, which will include the cost of supply, installation and programming of the call center, should not exceed 65.805,00 Polish Zloty, approximately equal to 16.100,00 Euros.

**B) Equipment specifications**

- Unify OSB x5 ver3 telephone exchange equipped with 30 system ports, 8 PTSN analog line ports, 4 ISDN BRA line ports
- 12 Open Stage 60T system telephones
- 6 Callcenter Headsets
- 2 additional keyboards for speed dialing
- 18 Open Stage 15T system phones and 2 DECT Open Scape S6
- Auto attendant

The Contracting Party is required to have completed the agreed work within one month of the signing of the Contract.

The Embassy of Greece is obliged to pay the contractor after completion of the agreed work.

Before the signing of the contract, the Contracting Party should provide insurance certificate, tax clearance certificate, a copy of the criminal record of the legal representative, a certificate of current representation of the company, a copy of registration in the national business registry (KRS) and IBAN of a bank account.

The offer can be submitted in electronic form to the e-mail address [pa.war@mfa.gr](mailto:pa.war@mfa.gr) or in hard copy to the Secretariat of the Embassy at the address Górnosłaska 35, 00-432, Warsaw, **until Wednesday, October 15 2025.**

The Ambassador  
Niki Kamba